

**LIMITED WARRANTY – ELECTRIC VEHICLE SUPPLY EQUIPMENT  
MODEL Hardware Accessories (Pedestals) and Test Equipment**

**ELECTRIC VEHICLE INFRASTRUCTURE, INC.**  
11839 Industrial Court  
Auburn, California 95603  
Service: 877-438-3844 (EVII)

EVI shall provide the following warranty with respect to the Products to representative, its Sub-Representatives and their customers:

**Product**                    **3-years parts, 3-years factory labor**  
**DOES NOT INCLUDE Cable Release System (CRS) Failures or**  
**COSMETIC DAMAGE (any damage that does not affect the operation of the unit)**

Electric Vehicle Infrastructure, Inc. (“EVI”) warrants this electric vehicle charging product to be free from defects in material, manufacture and design for the period specified after the date of purchase. The date on the warrantee registration card may be used at the exclusive discretion of EVI in order to warrant products from the date of installation. The warrantee registration card must be filled out completely and accurately within 30 days of purchase in order to be eligible for the optional installation date. If this product is defective in materials, manufacture or design during this warranty period, EVI will, at its option, repair or replace the product. Repair parts and /or replacement products may be either new or reconditioned at EVI’s discretion. This limited warranty does not include service to repair damage from improper installation, improper connections with peripherals, external electrical fault, accident, disaster, misuse, abuse or modifications to the product not approved in writing by EVI. Any service repair outside the scope of this limited warranty shall be at applicable rates and terms then in effect.

All other express and implied warranties for this product including the warranties of merchantability and fitness for a particular purpose, are hereby disclaimed. Some states do not allow the exclusion of implied warranties or limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

If this product is not as warranted above, your sole and exclusive remedy shall be repair or replacement as provided above. In no event will EVI, any of its authorized sales and service representatives, or its parent company be liable to customer or any third party for any damages in excess of the purchase price of the product. This limitation applies to damages of any kind including any direct or indirect damages, lost profits, lost saving or other special, incidental, exemplary or consequential damages whether for breach of contract, tort or otherwise or whether arising out of the use of or inability to use the product, even if EVI or an authorized EVI representative or dealer has been advised of the possibility of such damages or of any claim by any other party. Some states do not allow the exclusion or limitation of incidental damages for some products, so the above limitation or exclusion may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state.

**To obtain warranty service:**

Call your nearest authorized service provider or EVI at the above number. You will receive information as to how service for the product will be provided. If the product is installed at a location which is more than 75 miles from the nearest authorized service provider business location you may be required to mail or ship the product to a designated service center or pay for a service technician to provide service at the installation site.

If you mail or ship the product in for service, you must insure the product, prepay all shipping charges, and properly pack it for shipment in its original shipping container or its equivalent. You are responsible for all loss or damage that may occur in transit.

You must provide proof of purchase of the product and the purchase date before any warranty service can be performed.